



The Future of Safety is Here

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Dear Valued Customer,

At Castell we are committed to keeping you informed of our efforts to ensure minimal disruption to our supply chain, as well as our commitment to the safety of our employees and our customers - who remain our priority as measures are taken to contain and treat Covid-19.

Currently we have made provisions to continue to work as normally as possible and are adapting to the ever changing environment. We have taken a number of actions in line with advice from government and World Health Organisation (WHO), including deployment of staff to work remotely where possible, suspending face to face meetings instead using digital means, managing staff working in our production area, limiting numbers of staff at any one time and only allowing essential visitors to site, implementing extra hygiene procedures & working distance along with issuing guidelines in the event of illness.

Castell remains open for business and fully operational with no current indication of vendor supply difficulties to meet demand on current orders. We appreciate that the situation is volatile and should your circumstances become such that you are not able to receive orders, can you please inform us so that we may ensure we hold all shipments for you.

We recognise the information and advice changes daily and will continue to monitor this closely and provide updates to you as and when there are developments to our operations.

We value your business and wish you and your families the very best regards at this challenging time. Please stay safe and healthy.

Please do not hesitate to contact us if you have any questions at all.
<https://www.castell.com/contact-us/>