

Customer Return Note/Free Issue Form

Company Name

Contact Name

Phone Number

Customers Order Number

Castell Order Number

Castell Contact

Date Goods Received

Lock Symbol

Please indicate your reason for return

- Goods Incorrectly Ordered
- Goods Incorrectly Supplied
- Faulty Goods
- Damaged in Transit
- Free Issue Parts to Castell

Please give supplementary information about your return

Please include completed form with your returned goods

Thank you for completing this form. It will help us process your return quickly and will enable us to constantly review our service levels.